



FORM NUMBER

 B2B prospect B2B other

SELECTED COURSE*

COURSE DATE*

FROM / TO (COURSE ONLINE)*

PLACE (COURSE ONSITE)*

NUMBER OF PARTICIPANTS*

PURCHASER DATA

COMPANY OR PERSONAL NAME*

V.A.T. OR OTHER TAX CODE*

STREET NAME*

NR.*

POSTAL CODE*

CITY*

COUNTRY*

E-MAIL*

* Required fields

LIST COURSES

TRAINING COURSES*

- 01 coffee expert**
3 days € 850 +VAT 22%
- 02 espresso excellence**
1 day € 320 +VAT 22%
online € 192 +VAT 22%
- 03 cappuccino excellence**
1 day € 320 +VAT 22%
online € 192 +VAT 22%
- 04 coffee recipes**
1 day € 320 +VAT 22%
online € 192 +IVA 22%
- 05 tailored training**
½ day € 280 +VAT 22%
(for 2 persons maximum)
1 day € 500 +VAT 22%
(for 2 persons maximum)
online € 300 +VAT 22%

*Fee per person

The course fee DOES NOT include travel and accommodation costs.

DISCOVERY COURSES

- 01 the colours of coffee**
online € 234 +VAT 22%
- 02 the aromas of coffee**
online € 234 +VAT 22%
- 03 the senses of coffee**
online € 234 +VAT 22%
- 04 the molecules of coffee**
online € 234 +VAT 22%
- 05 the places of coffee**
online € 234 +VAT 22%
- 06 the people of coffee**
online € 234 +VAT 22%
- 07 the ways of coffee**
online € 234 +VAT 22%
- 08 the recipes of coffee**
online € 234 +VAT 22%
- 09 the preparations of coffee**
online € 234 +VAT 22%
- 10 visit to the illycaffè plant**
online € 390 +VAT 22%

A discount is applied to illy customers.

PURCHASE PROCEDURE

For course registration please complete all sections of this form and email it to unicaffe@illy.com.

If places are available, Università del Caffè will confirm course purchase by letter, email or telephone.

TERMS OF PAYMENT

Special conditions apply to illycaffè S.p.a. clients.

Payment of the total fee must be made at time of application

BANK ACCOUNT

Payable to illycaffè spa at Unicredit Spa

Milano office - Via Marco d'Aviano 5;

IBAN: IT 86 J 02008 09440 000005309926

please specify course name and date.

Read and understood the privacy policy pursuant to Regulation (EU) 2016/679 shown below, I am aware that for the purposes of points 2(A), 2(B) and 2(C) of the privacy policy the processing is based on legal bases other than consent

 I agree to the personal data processing for the purposes of point 2(D) of this privacy policy (in short: advertising communications/information, market research and/or assessment interviews on products-services by illycaffè) I agree to the personal data processing for the purposes of point 2(E) of this privacy policy (in short: receive personalized offers dedicated to the specific business of the customer based on the analysis of information related to his business activity)

SIGNATURE

(it must correspond to that of the person who fills out the form)

DATE

COURSE TERMS AND CONDITIONS

1. "UNIVERSITÀ DEL CAFFÈ"

Università del Caffè is a programme for the dissemination of coffee culture organised and managed by illycaffè S.p.A., Via Flavia 110, Trieste.

The expression "Università del Caffè", a registered trademark of illycaffè, relates to the specific program indicated above, of which illycaffè S.p.A. is the exclusive contractual owner.

2. COURSE LOCATIONS

2.1 Classroom courses are held at the illycaffè headquarters in Trieste, and at various neighbouring locations selected by illycaffè.

2.2 Microsoft Teams will be used for online training.

3. COURSE CANCELLATION AND POSTPONEMENT

Università del Caffè reserves the right to postpone or cancel a scheduled course by sending written notification to participants in good time. Its liability in such an event will be limited to reimbursement of participation fees.

4. PROGRAMME CHANGES

Università del Caffè also reserves the right to modify course content, and/or replace named teachers with others of the same professional level, if organisational considerations make this necessary. Such measures will not affect registration.

5. JURISDICTION

The Court of Trieste has exclusive jurisdiction over any dispute arising from this contract.

6. APPLICABLE LAW

This contract is governed by Italian law.



PRIVACY POLICY PURSUANT TO REGULATION (EU) 2016/679 (GDPR) AND NATIONAL LEGISLATION IN FORCE

1. General information

illycaffè S.p.A. (hereinafter also referred to "illycaffè" or "Company"), informs you about the processing of your data / data company / company represented by you (hereinafter also referred to as "customer"), which will be held by the Company (e.g. personal data - addresses, names, tax code, VAT number -, accounting data, data necessary for customer management and execution of the contract and the fulfillment of legal obligations, data relating to payments, data necessary to defend or enforce a right of the Company). illycaffè may only require and process data which are instrumental to achieve the purposes of this privacy policy.

2. Purposes and legal basis

The data may be processed by the Company:

- A. for contractual obligations** (e.g. order management, administrative accounting requirements, customer management); the legal basis for the processing is the necessity of the treatment for the performance of a contract to which the data subject is a party;
- B. to be compliant** with the requirements pursuant to the legislation in force, regulations or EU regulations; the legal basis for the processing is the fulfillment of a legal obligation;
- C. for legitimate interests** such as to assert or defend the rights of the Company; the legal basis for the processing is the pursuit of legitimate interests;
- D. to carry out advertising communications/information** on products-services-initiatives of illycaffè and its partners and market research and/or interviews for the evaluation of product-services of illycaffè, all by illycaffè to the e-mail provided in the form and to other contact details provided afterwards (please note that the sending of SMS/MMS and e-mail will also be in electronically with the help of automated tools); the legal basis for the processing is the consent;
- E. to analyze information relating to commercial activity to better understand customers' habits and guide purchases through specific communications and initiatives** (at the addresses given) or to carry out market surveys as indicated in point 2(D), all considering the analysis itself; the legal basis for the processing is the consent.

3. Mandatory provision of data

The provision of the required data is necessary for the purposes of points 2(A), 2(B), 2(C) and therefore any refusal to provide them in whole or in part may make it impossible for the Company to execute the contract or continue the relationship. The provision of the required data for the purposes of point 2(D) is optional as well as the relative consent (always revocable by contacting the Data Controller or the Data Protection Officer) and failure to provide data and consent will have no consequences other than that of not being able to carry out the activities indicated in that point. The provision of the required data for the purposes of point 2(E) and the consent (always revocable by contacting the Data Controller or the Data Protection Officer) are optional and failure to provide data and consent will result in the user not being subject to the activities indicated in that point.

4. Data addressee categories

Without prejudice to further communications (of which you will be informed if you do not already know the communications themselves) that may be necessary to comply with legal and contractual obligations, the data collected and processed may be communicated by the Company (communicating the data only if necessary to pursue the purposes indicated in this note and communicating only the data necessary) for the purposes of point 2(A) to: banks, professionals (e.g. legal), advisors and service companies, carriers/shippers, judicial authorities and police and supervisory bodies, public bodies, post offices - couriers

(communicating the data necessary to send any communications), consulting or auditing companies/auditors where not appointed as Data Processor; for the purposes of points 2(B) and 2(C) the data may be communicated to professionals (e.g. lawyers), judicial authorities and police and surveillance bodies, public bodies, post offices-couriers (communicating the data necessary to send any communications).

For the purposes of point 2(D) the data may be communicated to carriers/shippers in case of sending material/communications on paper.

For the purposes of point 2(E) of this privacy policy, the data will not be disclosed.

The data may be disclosed on behalf of illycaffè, each for own role, to all subjects delegated by illycaffè (administrative staff, staff of Università del Caffè, legal department staff, enveloping and shipping staff also external to the Company, marketing staff also external to the Company, members of Statutory Auditors, IT technicians and IT staff that can also carry out tasks of system administrators being appointed as such in this case, customer relations staff, call center staff also external to the Company, advisors also external to the Company - quality control advisors, IT technicians that can also carry out tasks of system administrators being appointed as such in this case, legal and administrative advisors- trainees, internal auditor, staff of Data Processors) and to Data Processors (e.g. auditors/audit companies and companies that carry out activities ancillary to the Company's activities such as marketing and communication companies, shipping and enveloping companies, IT outsourcers that store data on their servers and software and hardware maintenance and management companies, companies appointed to manage the websites, legal advisors, consultancy companies) always appointed by the Company and whose list is available by contacting the Data Controller at the addresses indicated in point 6.

5. Data retention

Data will be retained by illycaffè for the entire period necessary for the pursuit of the purposes contained in this information. The data retention period is as follows:

- for pre-contractual purposes until the possible approval or formalization of the contract, unless further retention is provided for by Italian and European regulations;
- for contractual purposes until the end of the relationship and also following the end for the period determined by Italian and European regulations;
- for legal obligations, regulations and community regulations, data may be retained for the periods imposed by these regulatory sources;
- for the purposes described in point 2(D) of this policy, the data can be retained until the withdrawal of consent or request for cancellation without prejudice to the conservation in accordance with the law to prove the consent previously given;
- for the purposes described in point 2(E) the data can be retained until the withdrawal of consent or request for cancellation not exceeding 12 months from their registration, save the effective transformation into anonymous form that does not allow, even indirectly or by linking other databases, to identify the data subjects;

in any case, all data may be retained for a period necessary to assert or defend a company right according to Italian and European regulations.

6. Data Controller and Data Protection Officer

The Data Controller is illycaffè S.p.A., having its registered office in via Flavia 110, Trieste, phone number +39.040.3890.111, fax number +39.040.3890.490, e-mail: infoprivacy@illy.com. There is also a Data Protection Officer available at the email address dpo@illy.com and at the addresses of the Company.

7. Rights

We inform you that the GDPR provides the possibility for the data subject to ask the Data Controller (at the above addresses) access to personal data and rectification of them, erasure of data or restriction of processing concerning him/her, data portability; the data subject may also have the possibility to object to the processing of data and to exercise the other rights contained in Chapter 3 Section 1 of the GDPR including the right to withdraw consent, where applicable: the withdrawal of consent does not affect the lawfulness of the processing based on consent given before revocation.

8. Complaints

The data subject, if he thinks that the processing of his personal data infringes the provisions of the GDPR and of privacy laws, can always lodge a complaint with the Italian Data Protection Authority, whose references can be found on the website www.garanteprivacy.it.

9. Data of collaborators/employees

Please note that in case the customer communicate to illycaffè names and addresses of its employees for reasons relating to the implementation of the contract, the customer must inform the employee of the information contained in this privacy policy and in particular that illycaffè will use these data for contractual reasons, to fulfill legal obligations, regulations and legislation, to assert or defend a right of illycaffè, obtaining where necessary the consent to the communication and processing.

10. Profiling

The processing of data for the purposes of point 2(E) of this privacy policy can be considered profiling. The profiling is based on the evaluation and analysis of customer data to better understand the customer's tendency to purchase and to propose services and products in line with his needs through specific communications and initiatives. The data are extracted and processed through software (also automated) that creates a consumption profile consisting by the indication of the actions carried out (e.g. registration to an event, registration to particular initiatives, purchase of certain products, filling out questionnaires, actions taken while browsing illycaffè websites if the user has accepted profiling cookies on illycaffè websites) and of the analysis of certain characteristics that help to define the customer category (e.g. customer category - bar, restaurant, etc. - geographical area). However, this kind of processing does not constitute a particular risk for the data subject considering the type of basic profiling that does not require data of a particularly delicate nature or that allows the detailed reconstruction of particularly reserved aspects of private life. The data subject always has the right to ask for human intervention, to express his opinion, to obtain an explanation of the decision and to contest the decision.

11. Processing procedures

Data may be processed on paper, manually, with IT and electronic means (therefore, illycaffè may file data both on paper and IT support). illycaffè has implemented safety measures to prevent any data loss, illegal use of data, misuse or unauthorised access. Data will be retained and processed by illycaffè in compliance with its confidentiality requirements and with the applicable local provisions in the different states in which illycaffè has its offices (in compliance with the principles of fairness, lawfulness, transparency, and protection of the confidentiality and the rights of those concerned) strictly in line with the aims set forth in this privacy policy. Data will be processed by illycaffè exclusively to achieve the aims set forth in this privacy policy. Data will be filed at illycaffè S.p.A. offices and at the appointed data processors (as well as third parties who receive data as specified in this privacy policy). Data will be entered in databases, including IT databases.

This privacy policy is updated to 6th of December 2021. Such update is carried out inside of policy of constant review of the informative ones. The versions of the previous policy statements are available writing to Data Controller (e-mail dpo@illy.com).