



FORM NUMBER

 B2B prospect B2B other B2C

SELECTED COURSE*

COURSE DATE*

FROM / TO (COURSE ONLINE)*

PLACE (COURSE ONSITE)*

NUMBER OF PARTICIPANTS*

PURCHASER DATA

COMPANY OR PERSONAL NAME*

V.A.T. OR OTHER TAX CODE*

STREET NAME*

NR.*

POSTAL CODE*

CITY*

COUNTRY*

E-MAIL*

* Required fields

LIST COURSES

TRAINING COURSES*

- 01 coffee expert**
3 days € 850 +VAT 22%
- 02 espresso excellence**
1 day € 320 +VAT 22%
online € 192 +VAT 22%
- 03 cappuccino excellence**
1 day € 320 +VAT 22%
online € 192 +VAT 22%
- 04 coffee recipes**
1 day € 320 +VAT 22%
online € 192 +IVA 22%
- 05 tailored training**
½ day € 280 +VAT 22%
(for 2 persons maximum)
1 day € 500 +VAT 22%
(for 2 persons maximum)
online € 300 +VAT 22%

*Fee per person

The course fee DOES NOT include travel and accommodation costs.

DISCOVERY COURSES

- 01 the colours of coffee**
online € 234 +VAT 22%
classroom € 390 +VAT 22%
- 02 the aromas of coffee**
online € 234 +VAT 22%
classroom € 390 +VAT 22%
- 03 the senses of coffee**
online € 234 +VAT 22%
classroom € 390 +VAT 22%
- 04 the molecules of coffee**
online € 234 +VAT 22%
classroom € 390 +VAT 22%
- 05 the places of coffee**
online € 234 +VAT 22%
classroom € 390 +VAT 22%
- 06 the people of coffee**
online € 234 +VAT 22%
classroom € 390 +VAT 22%
- 07 the ways of coffee**
online € 234 +VAT 22%
classroom € 390 +VAT 22%
- 08 the recipes of coffee**
online € 234 +VAT 22%
classroom € 390 +VAT 22%
- 09 the preparations of coffee**
online € 234 +VAT 22%
classroom € 390 +VAT 22%
- 10 visit to the illycaffè plant**
— € 390 +VAT 22%

PURCHASE PROCEDURE

For course registration please complete all sections of this form and email it to unicaffe@illy.com.

If places are available, Università del Caffè will confirm course purchase by email or telephone.

TERMS OF PAYMENT

Special conditions apply to illycaffè S.p.A. clients.

Payment of the total fee must be made at time of application

BANK ACCOUNT

Payable to illycaffè S.p.A. at Unicredit S.p.A.

Milano office - Piazza Gae Aulenti 4, 20154; SWIFT/BIC: UNCRITMMMCN

IBAN: IT 86 J 02008 09440 000005309926

please specify course name and date.

Read and understood the privacy policy pursuant to Regulation (EU) 2016/679 shown below, I am aware that for the purposes of points 2(A), 2(D) and 2(E) of the privacy policy the processing is based on legal bases other than consent

 I agree to the personal data processing for the purposes of point 2(B) of this privacy policy (in short: receive information, advantageous commercial offers, participate in market research and/or interviews to improve products and services). I agree to the personal data processing for the purposes of point 2(E) of this privacy policy (in short: receive offers that are more and more customised to the customer's specific business based on the analysis of information related to their business).

SIGNATURE

(it must correspond to that of the person who fills out the form)

DATE

COURSE TERMS AND CONDITIONS

1. "UNIVERSITÀ DEL CAFFÈ"

Università del Caffè is a programme for the dissemination of coffee culture organised and managed by illycaffè S.p.A., Via Flavia 110, Trieste.

The expression "Università del Caffè", a registered trademark of illycaffè, relates to the specific program indicated above, of which illycaffè S.p.A. is the exclusive contractual owner.

2. COURSE LOCATIONS

2.1 Classroom courses are held at the illycaffè headquarters in Trieste, and at various neighbouring locations selected by illycaffè.

2.2 Microsoft Teams will be used for online training.

3. COURSE CANCELLATION AND POSTPONEMENT

Università del Caffè reserves the right to postpone or cancel a scheduled course by sending written notification to participants in good time. Its liability in such an event will be limited to reimbursement of participation fees.

4. PROGRAMME CHANGES

Università del Caffè also reserves the right to modify course content, and/or replace named teachers with others of the same professional level, if organisational considerations make this necessary. Such measures will not affect registration.

5. JURISDICTION

The Court of Trieste has exclusive jurisdiction over any dispute arising from this contract.

6. APPLICABLE LAW

This contract is governed by Italian law.

A discount is applied to illy customers.



PRIVACY POLICY PURSUANT TO REGULATION (EU) 2016/679 (GDPR) AND NATIONAL LEGISLATION IN FORCE

1. General information

illycaffè S.p.A. (hereinafter also referred to "illycaffè" or "Company"), hereby provides information on the processing of your data/company data represented by you (hereinafter also referred to as "customer" or "interested party"), which will be held by the Company (e.g. personal data - addresses, names, tax code, VAT number -, accounting data, data necessary for customer management and execution of the contract and the fulfillment of legal obligations, data relating to payments, data necessary to defend or enforce a right of the Company). Only the data necessary for the pursuit of the purposes envisaged in this information notice will be requested and processed by the Company.

2. Purposes and legal basis

The data may be processed by the Company:

- A. for contractual purposes** (e.g. order management, administrative accounting, customer management); the legal basis for the processing is the necessity of the treatment for the performance of a contract to which the data subject is a party;
- B. to carry out, only with your consent, advertising communications/information** on products-services-initiatives of illycaffè and its partners and **market research and/or interviews** for the evaluation of product-services of illycaffè, all by illycaffè to the addresses provided for the minor in the form or other contact details indicated in the form including telephone and postal address (please note that e-mail and SMS/MMS may also be sent electronically with the aid of automated tools). We inform you that you may also communicate that you wish to receive only e-mail news letters or only telephone communications (sms or calls) or postal communications, by writing to infoprivacy@illy.com; the legal basis for the processing is the consent;
- C. to analyse information relating to commercial activity**, all in order to better understand customer habits and propensity to purchase, and to guide purchases by means of communications (to the addresses provided) and specific initiatives or to carry out market surveys as set out in point 2(B), all taking into account the analysis itself; the legal basis for the processing is consent. If you do not consent to the processing of data for this purpose but authorise the use of profiling cookies in the appropriate section of the site, you may still be subject to the activities carried out through these cookies;
- D. to be compliant with the requirements pursuant to the legislation in force, regulations or EU regulations**; the legal bases for the processing are the fulfillment of legal obligations;
- E. for legitimate interests of the illycaffè such as to assert or defend the rights of the Company**. The legal bases for the processing are the pursuit of legitimate interests. In considering these legitimate interests, it was analysed that they do not compromise or interfere with the interests or fundamental rights and freedoms of the data subject (the legitimate interest was assessed on the basis of a Triple Test available by contacting the company).

3. Mandatory provision of data

The communication of the data indicated with an asterisk and of other data that are also requested later as necessary, is necessary for the purposes set forth in points 2(A), 2(D) (for which there is an obligation of communication provided for by law), 2(E) and therefore any refusal to provide such data in whole or in part makes it impossible for the Company to execute the contract or continue the relationship. The provision of data and the consent (always revocable even with regard to individual modes of communication - e.g. telephone or e-mail - by contacting the Company) for the purposes of point 2(B) are optional and failure to provide such data and the consent will have not consequences, except that you will not receive any information or not to carry them out at addresses not given (without any consequence on other purposes). The provision of the data requested for the purposes indicated in point 2(C) and consent (which can always be revoked by contacting the Company) are optional and failure to provide such data and consent will mean that the user will not be subject to the activities indicated in this point or, in the event of consent but failure to provide certain data, that illycaffè will not be able to carry out the activities with the data not provided.

4. Data addressee categories

The data collected and processed may be communicated by the Company for the purposes of points 2(A) to public and judicial

bodies or police if there is an obligation of communication.

For the purposes of point 2(B) of this privacy policy the data may be communicated to carriers/shippers (communicating the necessary data for sending any communications).

For the purposes indicated in point 2(C), the data will not be communicated to third parties.

For the purposes indicated in point 2(D), the data may be communicated by the Company to public bodies, judicial organs and police organs.

For the purposes indicated in point 2(E), the data may be communicated to lawyers-legal advisors, public bodies, judicial and police organs and to the post office (the latter may see the address for sending any written communications).

The data may be disclosed on behalf of illycaffè, each for own role, to all subjects delegated by illycaffè (administrative staff, staff of Università del Caffè, management staff of shooting also external to the Company, legal department staff, enveloping and shipping staff also external to the Company, marketing staff also external to the Company, website management staff also external to the Company, IT technicians and IT staff that can also carry out tasks of system administrators being appointed as such in this case, customer relations staff, call center staff also external to the Company, advisors also external to the Company - quality control advisors, IT technicians that can also carry out tasks of system administrators being appointed as such in this case, legal advisors-, trainees, internal auditor, staff of Data Processors) and to Data Processors (e.g. marketing and communication companies, shipping and enveloping companies, IT outsourcing that store data on their servers and software and hardware maintenance and management companies, companies appointed to manage the websites). The list of Data Processors is always available by contacting the Company at the addresses indicated in point 6.

5. Data retention

Data will be retained by illycaffè for the entire period necessary for the pursuit of the purposes contained in this information. The data retention period is as follows:

- for the purposes indicated in point 2(A), until the termination of the relationship and also after the termination for the period specified by Italian and European regulations;
 - for legal obligations, regulations and community regulations, for the periods imposed by these regulatory sources;
 - for the purposes indicated in point 2(B), until the revocation of consent and/or the request for cancellation (which may be made at any time by writing to infoprivacy@illy.com or by clicking on the unsubscribe button in the news letters) without prejudice to the retention for evidentiary purposes for the period provided for by Italian civil law;
 - for the purposes indicated in point 2(C) (without prejudice to the retention for evidentiary purposes for the period provided for by Italian civil law), until revocation of consent or request for deletion (which may be made at any time by writing to infoprivacy@illy.com); the right to be forgotten may also be exercised as provided by law;
 - until the revocation of consent and/or the request for cancellation (which may be made at any time by writing to infoprivacy@illy.com) or for a maximum of 12 months from their registration, subject to actual transformation into anonymous form that does not allow, even indirectly or by linking other databases, the identification of the persons concerned;
- in any case, all data may be retained for a period necessary to assert or defend a company right according to Italian and European regulations.

6. Data Controller and Data Protection Officer

The Data Controller is illycaffè S.p.A., having its registered office in via Flavia 110, Trieste, phone number +39.040.3890.111, fax number +39.040.3890.490, e-mail: infoprivacy@illy.com. There is also a Data Protection Officer available at the email address dpo@illy.com and at the addresses of the Company.

7. Rights

We inform you that the GDPR provides the possibility for the data subject to ask the Company (at the above addresses) access to personal data and rectification of them, erasure of data or restriction of processing concerning him/her, data portability; the data subject may also have the possibility (to ask the Company at the above addresses) to object to the processing of data and to exercise the other rights contained in Chapter 3 Section 1 of the

GDPR including the right to withdraw consent, where applicable: the withdrawal of consent does not affect the lawfulness of the processing based on consent given before revocation.

8. Complaints

Where the data subject considers that data processing is in breach of the provisions of the GDPR, he/she has the right to lodge a complaint with the Italian Data Protection Authority (whose references can be found on the website www.garantprivacy.it) or to the supervisory authority of the Member State in which it habitually resides or works, as provided for in Article 77 of the GDPR itself, or to take legal action (Article 79 of the GDPR).

9. Processing procedures

Data may be processed on paper, manually, with IT and electronic means (therefore, illycaffè may file data both on paper and IT support). illycaffè has implemented safety measures to prevent any data loss, illegal use of data, misuse or unauthorised access. Data will be retained and processed by illycaffè in compliance with its confidentiality requirements and with the applicable local provisions in the different states in which illycaffè has its offices (in compliance with the principles of fairness, lawfulness, transparency, and protection of the confidentiality and the rights of those concerned) strictly in line with the aims set forth in this privacy policy. Data will be processed by illycaffè exclusively to achieve the aims set forth in this privacy policy. Data will be filed at illycaffè S.p.A. offices and at the appointed data processors (as well as third parties who receive data as specified in this privacy policy). Data will be entered in databases, including IT databases.

10. Logic used for profiling

The profiling referred to in point 2(C) is carried out by illycaffè through the analysis, also in an automated manner, of the data, characteristics and actions of the data subject (e.g. category of activity, target customers, geographic area, adhesion to an event, adhesion to particular initiatives, purchase of certain products, filling in questionnaires, actions carried out while browsing our websites if the data subject has accepted profiling cookies on the websites). A profile is then created, which is also included in specific groups (clusters). Profiling has the purposes indicated in point 2(C) and therefore to better understand the customer's propensity to purchase and also to propose services and products in line with the customer's needs through specific communications and initiatives; this processing, however, does not constitute a particular risk for the customer given the type of basic profiling that does not require data of a particularly delicate nature or that would allow the detailed reconstruction of particularly confidential aspects of private life. In any case, the data subject shall always have the right to obtain human intervention, to express his or her opinion, to obtain an explanation of the decision reached and to contest the decision.

11. Transfer of data outside the European Union

The data may be disclosed and therefore transferred to IT companies that provide services on behalf of the Company, operating outside the European Union, which are specifically appointed as data processors and undertake to comply with all the requirements of European legislation, including by signing the appropriate Contractual Clauses indicated by the European Commission and/or the competent supervisory authority and provided for by the GDPR (art. 46, par. 2, lett. c), a copy of which is available by contacting the Company at the contact details indicated in point 6, where in the countries indicated there is not a specific adequacy decision for which the non-EU state is considered to provide the same guarantees provided by European law; the data is only a copy of that contained in the European servers and the copy of the same is always available therefore at illycaffè S.p.A. All the guarantees provided by law are adopted. The list of the subjects and therefore of the countries to which the data could be transferred can be found by contacting the Company at the addresses given in point 6.

12. Data of collaborators/employees

Please note that if the data subject to whom this information notice is addressed has to communicate to the Company, for reasons inherent to the performance of the contract, the names and contact details of his or her collaborators, he or she shall inform the collaborator of the information contained in this notice and of the fact that he or she will communicate the data to the Company, which may process the data for reasons inherent to the performance of the contract, obtaining his or her consent to the communication and processing where necessary.